

About Our Services

What types of services will be provided to our members?

- Direct one-on-one services to individual members (transportation, household maintenance and chores, technology support, and member-invited calls/visits)
- Group services generally available for our membership (social programs and connections)

Transportation (within a 25-mile radius of Westerly)

- Rides from a fully vetted volunteer for shopping (e.g., groceries, gifts, garden centers), appointments (e.g., medical, personal care), small pet care (crated, non-emergency visits to Vets) and other needs (e.g., banks, worship, visits to friends, social events)
- NOTE: The 25-mile radius limit for rides shall be waived for rides to and from Green Airport, and may be waived, if feasible, for medical appointments in the Providence area
- No-fee pickups and deliveries by a volunteer of pre-ordered/prepaid items from local Westerly sources (e.g. groceries, medications, pre-ordered take-out meals)

Household Maintenance and Chores

- Help with chores that have become challenging, especially for those requiring use of ladders (e.g., changing light bulbs or batteries, assembling or moving light furniture, flipping mattresses, hanging pictures and window shades, changing window screens, mending, implementing changes for improved safety)
- Help with outdoor maintenance (e.g., lawn, leaves, snow, trash)
- Help with small household emergencies or repairs (e.g., fixing leaky faucets or toilets, installing grab bars, being present at scheduled appointments when repair people will be in the home)

Technical Support

- Troubleshoot and help solve problems with existing electronic devices (e.g., cell phone, tablet, computer, smart TV, DVR or VCR, remotes)
- Help with MS Word, Excel, Publisher, Zoom, Quick Books; exposure to 3-D printing
- Help with light setup of newly purchased electronic equipment

Village Friends: Calls/Visits (member-invited)

- Periodic check-in calls or visits by a volunteer
- Walks with a volunteer
- Other volunteer services that offer individual help (e.g., to prevent social isolation; to assist non-medically when the member returns home from a hospital stay)

Social Programs & Connections for Our Membership

- Planned and scheduled by our members and volunteers (e.g., clubs, Zoom discussions, attending community events together, connecting members who live near each other)
- Access to other programs (e.g., of our Village network or other community sources)

Future Considerations

- Healthcare support: wellness programs, needs assessment, coordination of resources
- Referrals by volunteers and members to local area resources
- Business Area discounts